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CCI

THE COTTON CORPORATION OF INDIA LTD.
(A Government of India Undertaking)
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TENDER NOTICE

Selection of Tender (Government PSU/Nationalized Banks/Scheduled Banks/ Govt. Financial Institutions/ NSE/ NCDEX/ BSE; Group/Associate/Subsidiary companies) for Design, Development, Implementation, Operation, Maintenance and Support of Kasturi Cotton Bharat e-Marketplace Portal under Mission for Cotton Productivity (Kapas Kanti).

Background

The Government of India has launched the Mission for Cotton Productivity (Kapas Kanti) which includes three components for the period FY 2026-27 to FY 2030-31. i.e.

Component-1 "Productivity Enhancement",

Component-2 "Quality Improvement & Branding"

Component-3 "Fiber diversification through new age fibers."

The Mission seeks to enhance cotton productivity, improve fibre quality, strengthen value-chain efficiency, promote sustainability and transform India from a volume-driven producer to a quality-driven global leader, ensuring higher farmer incomes and sustainable growth of the textile sector.

Component-II

It is being implemented by Ministry of Textiles through the Cotton Corporation of India Ltd. (CCI). The component envisages promotion of high-quality, trash-controlled cotton through augmentation of Kasturi Cotton Bharat, provision of output-based support to Ginning & Pressing (G&P) factories, branding and promotion of Kasturi Cotton Bharat in domestic and international markets, and facilitation of market linkages through a transparent digital platform.

The component also includes strengthening of cotton testing and certification infrastructure, development of farmer-centric digital platforms, scientific assessment of cotton demand and supply, promotion of start-ups and innovation across the cotton textile value chain, capacity building of Ginning & Pressing factory personnel, and promotion of cotton waste recycling to support sustainability and circular economy objectives.

The Component -II consists of the following nine sub-components:

Sl. No.	Sub Component	Objective
1	Augmentation of Kasturi Cotton Bharat	The Kasturi Cotton Bharat, a flagship program, is aimed at enhancing the brand value of Indian cotton, globally, by establishing robust testing, certification, branding, traceability,

		and quality standards. The Kasturi cotton bales are characterized by softness, strength, comfort, purity and whiteness. For effective implementation, the above sub-component has been structured into three parts:
1 (i)	Output based support to G&P	To enhance the supply of Kasturi Cotton Bharat (KCB) bales by incentivizing Ginning & Pressing (G&P) factories through output-based support, encouraging up gradation of processing facilities and adoption of quality management systems.
1 (ii)	Strengthening Market Access through Promotional Activities	To enhance the visibility, positioning, and market acceptability of Kasturi Cotton through targeted branding, promotion, and outreach initiatives in domestic and international markets, establishing it as a premium, traceable, and sustainable Indian cotton brand.
1 (iii)	e-Portal for enhanced price discovery, ease of doing business and traceability	To develop a transparent, efficient, and user-friendly e-portal for purchase and sale of Kasturi Cotton Bharat bales that facilitates market linkages and enables effective price discovery, while operating as a neutral, non-transactional platform without involvement in trade execution, financial settlement, or dispute resolution between buyers and sellers.
2	Contamination Controlled Cotton	To reduce contamination in seed cotton, arising during harvesting, storages at farm level, its marketing etc. caused by the use of fertilizer/plastic bags and other practices through Distribution of contamination-controlled kits farmers during the mission period.
3	Development of Farmers e-Data Platform	To develop comprehensive Farmers e-Data Platforms in cotton growing states for facilitating and streamlining the digitization of cotton farmer data and its seamless integration with Agricultural Produce Market Committees (APMCs) by the States, thereby enabling efficient, transparent, and real-time recording of cotton transactions, creation of a reliable national cotton farmer database for evidence-based policy planning, and strengthening the effective implementation, monitoring, and management of cotton procurement operations across the country.
4	Strengthening Cotton Testing Infrastructure	To strengthen cotton testing infrastructure across all cotton-growing States by establishing a robust, standardized, and technologically advanced network of Cotton Testing Laboratories to meet the evolving requirements of the cotton value chain, including farmers, traders, ginners, and the textile industry.
5	Exposure Visits	To learn from and promote best practices in farming, mechanization, contamination/trash reduction, processing practices, storage, marketing practices to improve quality across the cotton value chain, adopted by various cotton growing states/countries. Visits of multi-stakeholder delegations comprising of cotton farmers, ginners, Govt. Officials, Scientists,

		Research Institutes and other stakeholders may undertake the visits.
6	Scientific Assessment of Demand & Supply	This aims to enhance the accuracy, reliability, and timeliness of cotton demand and supply estimates through the integration of advanced technologies such as Remote Sensing, Artificial Intelligence (AI)/Machine Learning (ML), and ground-based validation, thereby enabling informed policy decisions and efficient market interventions.
7	Start-up Innovation, Studies and Reports	To foster a dynamic, innovation-driven, and future-ready ecosystem across the cotton textile value chain by supporting start-ups and technology providers engaged in cotton harvesting solutions, advanced traceability systems, cotton waste recycling etc., while also promoting research studies and evidence-based reports to facilitate informed policy-making and ensure sustainable growth from farm to fashion.
8	Capacity Building of Registered G&P Factories	To facilitate Capacity building by enhancing the skill level of workers of registered Ginning & Pressing (G&P) factories including Managers, Supervisors, Graders and Ginning Fitters by arranging targeted training programs based on Best Management Practices (BMP), thereby improving productivity and quality of cotton processing and cotton bales under the Kasturi Cotton Bharat Programme.
9	Promotion of Cotton Waste Recycling	To promote sustainable collection, segregation, recovery, recycling, and value addition of cotton/textile waste through establishment of Textile Recovery Facilities (TRFs), capacity building, knowledge and value-chain support systems, and market development initiatives, thereby strengthening circular economy practices and enhancing resource efficiency in the cotton sector.

As part of the Mission, Component 3(A)(iii): e-Portal for Enhanced Price Discovery, Ease of Doing Business and Traceability envisages the establishment of a secure, transparent, and technology-driven National e-Marketplace to facilitate electronic marketing of Kasturi Cotton Bharat bales. The proposed platform is intended to promote transparent price discovery, improve market access, enhance ease of doing business for stakeholders, and strengthen end-to-end traceability across the cotton value chain.

The proposed platform shall function exclusively as a neutral digital marketplace for facilitating listing and electronic auction of Kasturi Cotton Bharat bales. The platform shall neither participate in commercial transactions nor undertake payment settlement, logistics management, brokerage, agency services, arbitration, or dispute resolution between Buyers and Sellers. All commercial transactions shall be concluded directly between the respective Buyers and Sellers outside the platform.

The proposed solution shall provide an integrated digital ecosystem for registration and onboarding of Buyers and Sellers, management of cotton bale listings, electronic auction and price discovery, traceability of Kasturi Cotton Bharat bales, auction monitoring, market

intelligence, dashboards, reporting, analytics, notification services, audit trails, and administrative monitoring.

The portal shall be designed as a scalable and configurable digital platform capable of supporting future expansion for facilitating marketing of additional categories of cotton as may be decided by the Government of India or The Cotton Corporation of India Ltd. from time to time.

The selected agency shall provide an end-to-end solution including system architecture, application software development, mobile responsive interface, hosting infrastructure, cybersecurity implementation, API integration, testing, deployment, user training, documentation, operations, maintenance, helpdesk support, enhancement support, and Annual Maintenance Services in accordance with the functional and technical requirements specified in this Tender Document.

The solution shall comply with all applicable Government of India policies, cybersecurity guidelines, industry standards, and best practices relating to application development, cloud hosting, information security, accessibility, interoperability, auditability, and data protection.

The objective of this tender is to select a qualified and experienced Government PSU/Nationalized Banks/Scheduled Banks/ Govt. Financial Institutions/ NSE/ NCDEX/ BSE; Group/Associate/Subsidiary companies for Design, Development, Implementation, Operation, Maintenance and Support of Kasturi Cotton Bharat e-Marketplace Portal.

The selected agency shall deploy adequate technical manpower, project management resources, software development teams, hosting infrastructure, cybersecurity controls, support mechanisms, monitoring tools, and operational processes for successful implementation and maintenance of the platform throughout the contract period.

The tender should be addressed to Chief General Manager (IT).

for The Cotton Corporation of India Limited

Chief General Manager (IT)

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Part-A

Tender Details

Particulars	Details
Name of Work	Design, Development, Implementation, Operation, Maintenance and Support of Kasturi Cotton Bharat e-Marketplace Portal
Tender Number	To be specified
Tender Type	Tender (Government PSU/Nationalized Banks/Scheduled Banks/ Govt. Financial Institutions/ NSE/ NCDEX/ BSE; Group/Associate/Subsidiary companies)
Mode of Tender	GeM Portal
Bid System	Two Bid System
Evaluation Method	L-1 Basis
Nature of Contract	Design, Development, Implementation, Operation, Maintenance and Support
Contract Period	Five (05) Years
Project Implementation Period	Three (03) Months from the Date of Work Order
Warranty Period	One Year from Go-Live
Annual Maintenance Contract	Four Years after completion of Warranty Period
Earnest Money Deposit (EMD)	As per GeM provision
Performance Security	As per Tender Conditions
Bid Validity	120 Days
Pre-Bid Meeting	Yes

Part-B

Eligibility Criteria

The pre-qualification requirements are as under; however, other criteria will remain same as per GeM:

Sl. No.	Eligibility Criteria	Documentary Evidence
1.	The Bidder shall be a Government PSU/Nationalized Banks/Scheduled Banks/ Govt. Financial Institutions/ NSE/ NCDEX/ BSE; Group/Associate/Subsidiary companies incorporated under the applicable laws of India.	Certificate of Incorporation / Registration Certificate / Memorandum of Association (MoA) / Government Notification.
2.	The Bidder shall have been engaged in Software Development, Information Technology (IT), IT Enabled Services (ITES), Digital Platform Development, e-Governance Solutions, Cloud Services, System Integration or Data Centre Operations for a minimum period of **Five (05) years** as on the date of publication of the Tender.	Certificate of Incorporation / Registration Certificate / Memorandum of Association (MoA) / Government Notification or Work Orders, Completion Certificates or other documentary evidence.
3.	The Bidder should have experience in least one similar project (development, implementation, operation or management of an electronic marketplace or electronic auction platform having facilitated online bidding, price discovery, buyer-seller interaction, and electronic catalogue management for Government, Public Sector, Agricultural Commodities, Commodities, Industrial Goods, or similar sectors) of 50 Lakhs during the last five years.	Copy of Work Order / Agreement / Purchase Order along with Completion Certificate or Go-Live Certificate or Client Certificate or Performance Certificate or any documentary evidence establishing successful implementation, operation, or management of the platform. ***The credential stated above, should not be older than Five (5) years from the last date of tender submission.***
4.	The Bidder shall possess valid **ISO 9001:2015** certification for Quality Management System.	Valid Certificate issued by an accredited certification body.
5.	The Bidder shall possess valid **ISO/IEC 27001** certification for Information Security Management System (ISMS).	Valid ISO Certificate.
6.	As per audited financial statements, the bidder shall have an average annual turnover of not less than **₹3 Crore** during the last three completed financial years.	Chartered Accountant Certificate along with Audited Balance Sheets.
7.	**As per latest available audited financial statements,** the bidder shall have **at least** positive Net Worth.	Chartered Accountant Certificate.

8.	The Bidder shall not have been blacklisted, debarred or declared ineligible by any Central Government Ministry, State Government, Government PSU/organisation or their subsidiaries or Statutory Authority as on the date of submission of the bid.	Self-Declaration on Company Letterhead.
9.	The Bidder shall have valid Permanent Account Number (PAN), GST Registration Number and other statutory registrations applicable under the laws of India.	Copies of PAN, GST Registration and other applicable registrations.

Part-C
Scope of Work

1. Scope Summary

The selected bidder shall be responsible for the design, development, implementation, testing, deployment, commissioning, operation, maintenance and support of the Kasturi Cotton Bharat e-Marketplace Portal for facilitating transparent price discovery, electronic auction, ease of doing business and traceability under the Mission on Cotton Productivity.

The portal shall function as a neutral digital marketplace and shall facilitate listing of Kasturi Cotton Bharat bales, electronic auction, market information dissemination and traceability. The portal shall not undertake financial settlement, payment collection, logistics management, brokerage, arbitration or dispute resolution between Buyers and Sellers.

The selected agency shall provide an end-to-end enterprise solution including software development, hosting, system integration, cybersecurity, operations & maintenance, helpdesk support and future enhancements during the contract period.

2. Detailed Scope of Work

The selected agency shall undertake the following activities.

Sl. No.	Activity	Description
1.	Requirement Study	Requirement gathering, stakeholder consultation and business process analysis.
2.	Business Process Re-engineering	Process optimization wherever required.
3.	Software Requirement Specification (SRS)	Preparation and approval of detailed SRS.
4.	Software Design Document (SDD)	Preparation of architecture and design documents.
5.	UI/UX Design	User-friendly responsive interface.
6.	Software Development	Complete application development.
7.	API Development	Integration APIs and Web Services.
8.	Testing	Functional, Integration, Performance and Security Testing.
9.	Deployment	Production, UAT, DR and Staging deployment.
10.	User Training	Training for all stakeholders.
11.	Operations & Maintenance	O&M during contract period.
12.	Documentation	Preparation of all technical and user documentation.

4. Functional Modules

The proposed solution shall include, but not be limited to, the following modules.

Module Name	Brief Description
User Registration & Identity Management	Provides online registration of users, identity verification, profile creation, user onboarding, account activation, and secure identity management for all stakeholders.
Buyer Registration	Enables buyers to register on the portal by providing organizational details, statutory registrations, authorized representative details, and required documents.
Seller Registration	Enables sellers, including ginning & pressing factories, traders, cooperatives, and other eligible entities, to register and obtain approval for listing Kasturi Cotton Bharat bales on the platform.
User Authentication	Provides secure user login through user credentials, OTP, Multi-Factor Authentication (MFA), password management, session management, and account recovery mechanisms.
User & Role Management	Facilitates role-based access control (RBAC), creation of user roles, permission management, delegation of responsibilities, and administration of user privileges.
Document Management System	Provides secure upload, storage, retrieval, version control, validation, and management of documents submitted by Buyers, Sellers, and Administrators.
Catalogue Management	Facilitates creation, maintenance, publication, and management of cotton bale catalogues including product specifications, quality parameters, images, certifications, and availability details.
Cotton Bale Registration	Enables registration of Kasturi Cotton Bharat bales with complete information such as bale identification, quantity, quality parameters, warehouse location, and traceability details.
Lot Management	Provides facilities for creation, modification, scheduling, consolidation, and management of auction lots based on one or multiple cotton bales.
Auction Management	Facilitates creation, configuration, scheduling, monitoring, suspension, extension, cancellation, and closure of electronic auctions with configurable business rules.
Live Auction Engine	Provides a secure real-time electronic bidding platform supporting simultaneous auctions, automatic bid processing, countdown timers, auto-extension, and bid validation.
Bid Management	Enables submission, validation, recording, monitoring, ranking, and management of bids with complete bid history and audit trail while ensuring confidentiality and fairness.
Price Discovery	Provides transparent and market-driven price discovery through competitive electronic bidding, historical price analysis, and comparative price information.
Auction Calendar	Enables publication and management of auction schedules including upcoming, ongoing, completed, and cancelled auctions with configurable auction timelines.
Auction Result Management	Facilitates generation, publication, and archival of auction results including winning bids, bidder information (as permitted), auction summaries, and downloadable reports.

Dashboard & Analytics	Provides configurable dashboards displaying key performance indicators, auction statistics, user statistics, transaction summaries, price trends, and operational analytics.
MIS Reports	Enables generation of configurable Management Information System (MIS) reports covering registrations, auctions, bids, prices, traceability, user activities, and system performance.
Notification System	Provides automated notifications through SMS, Email, and in-application alerts for registration status, auction schedules, bid events, approvals, reminders, and system announcements.
Helpdesk	Facilitates centralized user support through ticket management, issue tracking, escalation matrix, FAQs, knowledge base, and grievance handling.
Audit Trail	Maintains comprehensive and tamper-proof audit logs capturing all user activities, system events, configuration changes, bidding activities, and administrative actions.
Search & Discovery	Provides advanced search and filtering capabilities for buyers and sellers to discover cotton bales, auction lots, certifications, sellers, auction schedules, and market information.
Administration Console	Provides centralized administration for system configuration, user administration, master data management, auction configuration, workflow settings, monitoring, and overall platform management.
Mobile Responsive Portal	Ensures seamless access to the portal across desktops, laptops, tablets, and smartphones through a fully responsive and user-friendly interface.
API Integration	Facilitates secure integration with external systems including Kasturi Certification System, SMS Gateway, Email Gateway, Government platforms, ERP systems, and other third-party applications through APIs.
Workflow Management	Provides configurable workflow engine for registration approval, document verification, auction approval, administrative actions, notifications, and other business processes.

Part-D

Scope of Work

TECHNICAL ARCHITECTURE, INFRASTRUCTURE, HOSTING, CYBER SECURITY, PERFORMANCE & SCALABILITY REQUIREMENTS

1. Application Architecture

The proposed solution shall be based on a modern, modular, and scalable architecture capable of supporting current and future business requirements of CCI. The architecture shall follow a service-oriented and API-driven approach to facilitate seamless integration with external systems and enable flexibility in application deployment and enhancement. The application shall be cloud-ready, secure by design, and built on high-availability principles to ensure reliability, performance, and business continuity. The architecture shall also be designed to support future integrations, additional modules, and increased transaction volumes without requiring significant redesign or redevelopment.

2. Three-Tier Architecture

The application shall preferably be designed using a Three-Tier Architecture comprising Presentation Layer, Application Layer, and Database Layer to ensure separation of concerns, maintainability, scalability, and security. The Presentation Layer shall provide user interfaces such as the web portal, mobile-responsive interface, dashboards, and administrative consoles. The Application Layer shall contain the core business logic, workflow engine, financial processing engine, reporting engine, and API services responsible for executing business processes and managing system interactions. The Database Layer shall consist of centralized databases for application data, audit records, system logs, and backup repositories to ensure data integrity, traceability, and disaster recovery preparedness.

3. Technology Stack

The bidder may propose an appropriate technology stack based on industry best practices and project requirements. The front-end layer may be developed using technologies such as Angular, React, Vue JS, or equivalent enterprise-grade frameworks capable of delivering a responsive and user-friendly interface. The backend application layer may be developed using Java, .NET, Python, PHP Enterprise Frameworks, or equivalent technologies that provide scalability, security, and maintainability.

The database layer may utilize PostgreSQL, Oracle, MySQL Enterprise, Microsoft SQL Server, or equivalent enterprise database platforms. For reporting and analytics, the bidder may propose solutions such as Power BI, Jasper Reports, Pentaho, or other suitable enterprise reporting tools capable of supporting dashboarding, MIS generation, and advanced analytics requirements.

4. **Hosting Environment**

The application shall be hosted on a Government-approved cloud infrastructure as decided by CCI. The hosting environment may include Government Community Cloud (GCC), NIC Cloud (MeghRaj), or any other Government-approved cloud platform compliant with applicable Government policies and security requirements. The selected hosting platform shall ensure scalability, security, reliability, and high availability of application services throughout the contract period.

5. **Hosting Components**

The hosting infrastructure shall include separate environments for Production, Disaster Recovery (DR), Backup, Staging, Testing, and User Acceptance Testing (UAT) purposes. Each environment shall be configured appropriately to support development, testing, deployment, business continuity, and operational requirements. The infrastructure shall be designed to ensure data protection, fault tolerance, and seamless recovery in the event of failures or disasters.

6. **Infrastructure Monitoring**

The selected agency shall implement comprehensive monitoring mechanisms for proactive management of the application and infrastructure ecosystem. The monitoring framework shall cover application monitoring, database monitoring, server monitoring, security monitoring, network monitoring, and performance monitoring. The system shall generate alerts, notifications, and reports to facilitate timely identification and resolution of issues, thereby ensuring optimum system performance, availability, and security.

7. **Availability Requirements**

The application shall be designed and maintained to provide a minimum annual uptime of 99.8%, excluding approved maintenance windows. Any planned downtime shall be undertaken only with prior approval of CCI and after providing adequate advance notice to stakeholders. All instances of unplanned downtime shall be monitored, recorded, analysed, and reported, along with corrective and preventive actions taken to minimize service disruptions and maintain the required service levels.

8. **API Framework**

The system shall provide a robust and secure API framework to facilitate integration with external applications, government platforms, third-party services, and other systems as required by CCI. All APIs shall be designed using industry-standard practices to ensure interoperability, scalability, security, and ease of maintenance. The API architecture shall support seamless data exchange and integration while maintaining data integrity and system performance.

The application shall expose secure REST-based APIs using JSON as the standard data interchange format. Appropriate authentication and authorization mechanisms, including OAuth or equivalent industry-standard protocols, shall be implemented to ensure secure access

to API services. The system shall maintain comprehensive API logs for all requests and responses, enabling auditability, troubleshooting, and performance analysis. The selected agency shall also provide API monitoring capabilities to track availability, response times, error rates, and usage statistics, thereby ensuring reliable integration services. Detailed API documentation, including endpoint specifications, request and response structures, authentication methods, error codes, and integration guidelines, shall be provided and kept updated throughout the contract period to support developers, administrators, and integration partners.

Annexure-I

Part-E

FINANCIAL BID

Tender for Design, Development, Implementation, Operation, Maintenance and Support of Kasturi Cotton Bharat e-Marketplace Portal.

Sr. No	Particulars	Total Cost (exclusive taxes) (INR)	Tax (% & INR)	Total Cost Inclusive of Taxes (INR)
		1	2	3=1+2
A.	One Time Cost for Design, Development, Implementation, Operation, Maintenance and Support of Kasturi Cotton Bharat e-Marketplace Portal under Mission for Cotton Productivity (Kapas Kanti) with one year support/warranty.	0	0	0
B.	**Total Cost (A)**	0	0	**0**
C.	Annual Maintenance Charges for second year.	0	0	0
D.	Annual Maintenance Charges for Third year	0	0	0
E.	Annual Maintenance Charges for Fourth year	0	0	0
F.	Annual Maintenance Charges for Fifth year	0	0	0
G.	**Total Cost (C+D+E+F)**			0
GRAND TOTAL (B+G)				**0**

NOTE: GRAND TOTAL will be the basis for deciding L-1.

Bidder has to maintain the Project for a period of minimum 4 years after one year warranty/support at the cost mentioned at G above.

Part-F

Other Terms & Conditions:

CCI invites the Bidder's attention to the following terms and conditions, which underline this tender.

1. **Pre-Bid Meeting**

A Pre-Bid Meeting shall be conducted on the date, time, and venue specified in the Tender Schedule. The meeting will provide an opportunity for prospective bidders to seek clarifications regarding the Scope of Work, Technical Requirements, Functional Requirements, Commercial Terms, and the Bid Submission Process. Bidders are encouraged to raise their queries during the meeting or submit them in writing within the prescribed timelines. All clarifications, interpretations, amendments, and decisions issued by Cotton Corporation of India (CCI) during or subsequent to the Pre-Bid Meeting shall be deemed to form an integral part of the Tender Document and shall be binding on all prospective bidders.

2. **Bid Evaluation Methodology**

The tender shall be processed under a Two-Bid System comprising Technical Evaluation and Financial Evaluation stages.

Stage I – Technical Responsiveness Evaluation

The Technical Bid submitted by each bidder shall be examined solely for the purpose of determining responsiveness to the tender requirements. The evaluation shall be limited to verification of the bidder's eligibility, submission of all prescribed documents, acceptance of the tender terms and conditions, and compliance with the minimum qualification criteria specified in the tender. No marks-based or weighted technical scoring methodology shall be adopted. Bidders whose submissions are found to be technically responsive and compliant with all mandatory requirements shall qualify for the next stage of evaluation.

Stage II – Financial Evaluation

The Financial Bids of only those bidders who are declared technically responsive shall be opened and evaluated. The financial evaluation shall be carried out on the basis of the total evaluated cost quoted by the bidders in accordance with the provisions of the tender. The contract shall be awarded to the bidder quoting the Lowest Evaluated Cost (L1).

3. Contract with the Vendor

CCI would enter into a contract with the vendor who will be responsible for Design, Development, Implementation, Operation, Maintenance and Support of Kasturi Cotton Bharat e-Marketplace Portal.

4. Proposal Process Management

CCI reserves the right to accept or reject any or all proposals, to revise the tender, to request one or more clarifications from one or more vendors, or to cancel the process in part or whole. Additionally, CCI reserves the right to alter the specifications, in part or whole, during the Tender process, and without re-issuing the Tender. All claims for functional/technical delivery made by the vendors in their responses to the tender shall be assumed as deliverable within the quoted financials.

5. Performance Bank Guarantee:

The Bidder shall furnish a Performance Guarantee from any Scheduled Bank in India within 10 days from the date of issue of Purchase Order by CCI, for an amount equivalent to 10% of the total cost (i.e. total contract value for a period of five years), valid for a period of 63 months from the date of work order. On satisfactory performance and completion of the order in all respects to this effect by an authorized CCI official and the Performance Guarantee will be returned to the Bidder.

In addition to above, the performance Bank Guarantee can also be submitted in the form of Bankers Cheque / Demand Draft.

6. Signing of Contract/Agreement:

Within 10 days of receipt of work order, the successful bidder shall send its representative to CCI office to sign the Agreement.

7. CCI's right to accept or reject any or all bids:

CCI reserves the right to accept or reject any bid and to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the CCI's action.

8. Bid Validity

Due to the nature of the evaluation process and approval activities that may occur, proposals must be valid for a minimum of 120 days from the last date of proposal submission. The Corporation reserves the right to ask the vendors for extension of bid validity.

9. Payment Terms:

a) No advance shall be given
b) The monthly recurring charges will be paid quarterly on submission of invoices.

Payment Schedule Shall be:

Payment Terms	Deliverables
30 %	• Team Deployment Plan • Cloud Platform Setup. • UAT Sign-off. • Training Completion
30%	• Go-Live Acceptance Certificate
20%	• End of 6 Month warranty period
20%	• Successful Completion of one year warranty.

The payment towards AMC will be paid on quarterly basis in 4 equal instalments after rendering the services

10. Project Schedule:

The total project schedule shall be 90 days from the date of Work Order which includes go-live of the entire applications as per the requirement of CCI.

11. Contract Period:

The contract period will be five years from the date of Go-Live, which can be extended further on mutual agreed terms and conditions.

12. Uptime:

Vendor should ensure an uptime of minimum 99.80% for the entire system failing which a Rebate would be imposed as detailed in 'Service Level Agreement' given below.

13. Service Level Agreement:

During the support period the vendor has to ensure 99.80% uptime for all the components. The SLA calculation will be done quarterly and the vendor has to provide rebate on quarterly bills for the availability of service as per the following:

Availability	Rebate
99.80% or above	No rebate
99.80% <Availability>=99.5%	0.5-day equivalent
99.5% <Availability>=99%	1 day equivalent
99% <Availability>=98.5%	3-day equivalent
98.5% <Availability>=98%	5-day equivalent
98% <Availability>=97%	7-day equivalent
Availability less than 97%	9-day equivalent

14. Support and Response Time

During the contract period the vendor should provide support between 10:00 AM to 7:00 PM (As per the CCI Working Days).

15. Force Majeure:

In the event of any unforeseen event directly interfering with the supply of stores arising during the currency of the contract such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restriction, or acts of God, the supplier shall, within a week from the commencement thereof, notify the same in writing to the purchaser with reasonable evidence thereof. If the Force Majeure condition(s) mentioned above be in force for a period of 90 days or more at any time, the purchaser shall have the option to terminate the contract on expiry of commencement of such Force Majeure by giving 14 days' notice to the supplier in writing. In case of such termination, no damages shall be claimed by either party against the other, save and expect those which had occurred under any other clause of this contract prior to such termination. However, any strike, lockout or disorder solely restricted to the employees of the supplier or his sub-supplier will not be covered as a Force Majeure Event.

16. Integrity Pact:

An Integrity Pact aims to enhance transparency, accountability, and good governance in public contracting and procurement as per Annexure-II. The Integrity Pact shall be applicable to this contract and shall be required to be signed between **CCI** and ***vendor***.

The Corporation has appointed two Independent External Monitors (IEMs) for adoption and implementation of the Integrity Pact. Any matter relating to the Integrity Pact, if so required, may be brought to the notice of the following IEMs:

- **Dr. Prasenjit Mukherjee**, IEM
  (Email: prasenjitm@hotmail.com)

- **Mr. A. K. Agarwal**, IEM
  (Email: akagarwal253@yahoo.com)

17. Resolution of Disputes:

CCI and the bidder shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

In the event of failure to resolve a dispute the disputes shall be referred to the sole arbitration appointed by Directors of CCI. There will be no objection if the sole arbitrator appointed by Directors of CCI is an employee of CCI provided he has not previously dealt with the case.

18. Applicable Law:

The Contract shall be interpreted in accordance with the laws of the Union of India, and any dispute or arising between the parties shall be subject to the jurisdiction of the Courts of Mumbai only.

19. Termination by default:

CCI may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to vendor, terminate the Contract in whole or part:

a) If the vendor fails to deliver and provide the required services within the time period specified in the Contract or any extension thereof granted by the CCI.

b) If the vendor fails to perform any other obligation(s) under the Contract.

20. Proposal Ownership

The proposal and all supporting documentation submitted by the vendors shall become the property of CCI.

21. Confidentiality, Security and privacy

Successful Bidder must maintain the security criteria as well privacy and confidentiality of the product and the services. Any violation in this regard may be treated as unsatisfactory service and CCI reserves the right to terminate the contract.

a. Supplier/ Service Provider shall keep confidential and shall not disclose or make available directly or indirectly to any third party all information and material of whatever nature and in whatever medium which is communicated, or becomes available to, or accessible by in the course of this Agreement ("Confidential Information"). Similarly, CCI should not disclose any information regarding technology, tools and knowledge being used by to anybody outside the scope of the Agreement. Non-Disclosure Agreement to be executed between Bidder and CCI.
b. Supplier/ Service Provider acknowledges that the Confidential Information is the valuable property of CCI and that any disclosure of it could give rise to considerable damage to CCI and vice – versa.
c. Supplier/ Service Provider shall not use or access the Confidential Information for any reason except as is necessary to perform this Agreement.
d. Supplier/ Service Provider shall not misuse or share the access privileges which have been given by CCI during the course of this agreement.
e. Supplier/ Service Provider shall not permit any employee to have access to the Confidential Information until such time as that employee, agent shall have entered into a confidentiality agreement with in a form approved by CCI.
f. Supplier/ Service Provider shall immediately notify CCI of any information which comes to its attention regarding any actual breach of confidentiality, disclosure or unauthorized use of Confidential Information. Shall co-operate with CCI in any investigation, prosecution, litigation or other action taken by CCI regarding the subject of any such information.
g. In the event of any actual or alleged breach of confidentiality, disclosure or unauthorized use of Confidential Information by any future, existing or former employee, of Supplier/ Service Provider, shall enforce its rights to injunctive or other relief to the fullest extent possible or, if requested by CCI assign such rights to CCI. Shall assist CCI in every way in enforcing those rights.
h. Upon termination or completion of this Agreement, shall deliver to CCI any Confidential Information in Supplier/ Service Provider's possession which is capable of being delivered. Shall delete, erase, or otherwise destroy any Confidential Information contained in computer memory, magnetic, optical, laser,

electronic, or other media in its possession or control which is not capable of delivery to CCI.

i. Supplier/ Service Provider shall comply with all CCI security and other procedures and will permit and co-operate with any additional security or other precautions which CCI may wish to implement in respect of the Services or Supplies provided by under this Agreement.
j. These provisions are in addition to (and not in substitution for) all security or confidentiality obligations between the parties.
k. Neither party shall publicize the existence of this Agreement or any of its terms or any other matter related to it (including the business relationship between the parties) without first obtaining the written approval of the other party.

22. Exit Management

Upon expiry, completion, or termination of the contract, the selected agency shall ensure an orderly and seamless transition of the system and all associated assets to CCI or any successor agency designated by CCI. The agency shall transfer the complete source code, databases, documentation, APIs, configuration details, deployment scripts, and all other project-related deliverables developed under the contract.

The agency shall also provide comprehensive knowledge transfer, technical assistance, and handholding support to facilitate smooth migration and continuity of operations. The selected agency shall cooperate fully with CCI and the successor agency during the transition period and provide Exit Management support for a minimum period of six (6) months after completion or termination of the contract, without disruption to ongoing services.

23. EMD Payment through Online Transfer

EMD Submission:

The Earnest Money Deposit (EMD) shall be remitted only through online mode (NEFT/RTGS/IMPS) to the following bank account of The Cotton Corporation of India Ltd.:

- **Account Name:** The Cotton Corporation of India Limited
- **Bank Name:** Bank of Baroda
- **Branch:** CFS Mumbai Branch
- **Account Number:** 29100500000074
- **IFSC Code:** BARB0CFSBAL *(5th character is zero "0")*

The bidder shall upload the proof of successful online transaction (UTR/Transaction Reference Number, date and amount) along with the Technical Bid. Any bid submitted without valid proof of EMD payment, wherever applicable, shall be liable for rejection. The EMD amount shall be refunded to the unsuccessful bidders in accordance with the tender conditions, while the EMD of the successful bidder shall be dealt with as per the provisions of the contract. No interest shall be payable on the EMD amount.

ANNEXURE-II

INTEGRITY PACT

(To be executed on plain paper and submitted along with technical bid/tender documents for tenders having a value of Rs. 30 Lakhs or more. To be signed by the bidder and CCI.)

The Cotton Corporation of India Limited (CCI) herein after referred to as "The Principal".

AND

_____herein after referred to as "The Bidder/Contractor"

PREAMBLE

The principal intends to award, under laid down organizational procedures, contract/s for

_____. The principal values full compliance with all relevant laws of the land, rules, regulations, economic use of and of fairness/transparency in its relations with its Bidder(s) and/or Contractor(s).

In order to achieve these goals, the principal will appoint Independent External Monitor/s (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section 1 – Commitments of the Principal.

1. The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -

a) No employee of the Principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the personal is not legally entitled to.

b) The Principal will during the tender process treat all Bidder(s) with equity and reason. The Principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.

c) The Principal will exclude from the process all known prejudiced persons.

2. If the Principal obtains information on the conduct of any of its employees which isa criminal offence under the IPC/PC Act, or if there be a substantive suspicion in thisregard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2 – Commitments of the Bidder(s)/Contractor(s)

1. The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution:

2. The Bidder(s)/contractor(s) will not, directly or through any other persons or firm, offer promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage or during the execution of the contract.

3. The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non- submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

4. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or documents provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

5. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. All the payments made to the India agent/representative have to be in Indian Rupees only.

6. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

7. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3: Disqualification from tender process and exclusion from future contract

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2 above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or to terminate the contract, if already signed, for such reasons.

Section 4: Compensation for Damages

1. If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.

2. If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5: Previous Transgression

1. The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the TII's anti-corruption approach or with any other public sector enterprise in India that could justify his exclusion from the tender process.

2. If the bidder makes incorrect statement on this subject, he can be disqualified from the tender process and appropriate action can be taken including termination of the contract, if already awarded, for such reason.

Section 6: Equal treatment of all Bidders/Contractors/Sub-contractors.

1. The Principal will enter into agreements with the identical conditions as this one with all bidders, contractors and sub-contractors.

2. The Principal will disqualify from the tender process all bidders who do

not sign this Pactor violate its provisions.

Section 7: Criminal charges against violation Bidder(s)/Contractor(s)/Sub-contractors(s).

If the Principal obtains knowledge of conduct of a Bidder(s)/ Contractor(s) which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

Section 8: Independent External Monitor/Monitors

1. The Principal appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. It will be obligatory for him to treat the information and documents of bidders /contractors as confidential. He reports to the Chairman & Managing Director, CCI.

3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s)/Subcontractor(s) with confidentiality.

4. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impacton the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.

5. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor hasno right to demand from the parties that they act in a specific manner, refrain from action or tolerate

action.

6. The Monitor will submit a written report to the Chairman & Managing Director, CCI within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should be occasion arise, submit proposals for correcting problematic situations.

7. Monitor shall be entitled to compensation on the same terms as being extended to/provided to Independent Directors on CCI Board.

8. If the Monitor has reported to the Chairman & Managing Director, National Fertilizers Limited, a substantiated suspicion of an offence under relevant IPC/PC Act, and the Chairman & Managing Director, CCI has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, theMonitor may also transmit this information directly to the Central VigilanceCommissioner.

9. The word "Monitor" word includes both singular and plural.

Section 9: Pact Duration

This pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidder 6 months after the contract has been awarded.

If any claim is made/lodged during this time, the same shall be binding and continue to bevalid despite the lapse of this pact as specified above, unless it is discharged/determined by Chairman & Managing Director of CCI.

Section 10: Other Provisions

- This agreement is subject to Indian Law. Place of performance and jurisdiction is the Registered Office of the Principal i.e., New Delhi.

- Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.

- If the contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.

- Should one or several provisions of this agreement turn out to be invalid, the remainderof this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

- A person signing IP shall not approach the courts while representing the matters to IEMs and he/she will await their decision in the matter.

- COMPLIANCE WITH LABOUR LAWS/CODES/SCHEMES:

  "The bidder (s)/Contractor (s) shall, wherever applicable, comply with all the statutory requirements relating to the contracts such as relevant Labour Laws/Codes/Schemes including but not limited to the EPF & Misc. Provisions Act-1952, the ESI Act-1948, the payment of Bonus Act-1965, the Contract Labour (Regulation & Abolition) Act, 1970, the Minimum Wages Act-1948, etc. as amended from time to time and for the time being in force."

(For & on behalf of the Principal) (For & on behalf of Bidder/Contractor)

(Office Seal) (Office Seal)

Place:

Date:

Witness 1: Witness 1:

(Name & Address) (Name & Address)

_____ _____

_____ _____

_____ _____

Witness 2: Witness 2:

(Name & Address) (Name & Address)

_____ _____

_____ _____